

Site Self-Reflection Checklist

Examples of good referrals practices for sites that work with patients/clients facing unintended pregnancy are listed below. What does your site already have in place? What is your site already doing well? Where do you see the need for improvement?

Facilitating Patient/Client Access to Information about Abortion

- Patients/clients currently have access to all options when discussing an unintended pregnancy with staff.
- Mechanisms exist to indicate to patients/clients that staff will be non-judgmental when discussing options for an unintended pregnancy.

Facilitating Staff Access to Information about Abortion

- Mechanisms exist to ensure staff have access to the latest information about abortion providers in their area.
- Mechanisms exist to ensure staff understand all options for women facing an unintended pregnancy as well as where to send women seeking resources for a given option, with a focus on abortion.
- The site has relationships with abortion providers in their area to ensure higher quality abortion referrals.

Ensuring Staff Capacity on Information about Abortion and Abortion Referrals

- Hiring procedures and screening mechanisms exist to ensure staff will present all options to patients/clients, including making abortion referrals.
- Mechanisms exist to ensure staff training and continuing education on understanding and presenting all options to patients/clients, including making abortion referrals.
- Mechanisms exist to ensure management support for staff presenting all options to patients/clients.

Policies and Procedures

- Internal policies and processes support abortion referrals.
- Mechanisms exist to ensure understanding of funding streams that support or prevent good referrals.
- Policies and procedures articulate patient/client right to all information about pregnancy options.
- An employee process for handling difficult referrals has been created.
- Mechanisms exist to evaluate patient experiences.

